

RUMPKE

Customer Service
819 Island Road
Circleville, OH 43113

You have a new waste
removal and recycling
service provider!

Hilliard Resident

Rumpke is your new waste removal,
recycling and yard waste service provider.

Effective: July 1, 2010

Regular Collection Schedule

Your waste, recycling and yard waste will be collected on the same day as it has been in the past.

Holiday Collection Schedule

Rumpke service will not occur on the following holidays:

New Year's Day

Memorial Day

Independence Day

Labor Day

Thanksgiving

Christmas

If the holiday falls on or before your collection day, your pick-up will be delayed one day during that week. Regular collection resumes the week after the holiday.

**** NOTE:** Service will **not** be affected by Independence Day in 2010. All services will be delayed for Labor Day. For Thanksgiving, only Thursday's collection will be delayed. Christmas in 2010 will not affect the service schedule.



Dear Hilliard Resident,

Rumpke Waste & Recycling and the City of Hilliard recently reached an agreement making Rumpke the official waste removal, recycling and yard waste service provider for residents effective **July 1, 2010**.

This flyer contains information about Rumpke and our service for your home. We will provide weekly collection of trash, recycling and yard waste. Your collection day will remain the same as before for all three services.

We are proud to become an active member of the Hilliard community again. Our job is to provide an excellent service, and our professional crew will work hard to gain your trust and respect.

Founded in 1932, Rumpke is a family-owned and operated business, and we are one of our nation's largest waste removal and recycling companies. The Central Ohio Chapter of the Better Business Bureau recently honored Rumpke with its Torch Award for marketplace trust and ethics. We look forward to continuing this tradition of exemplary service for you and the Hilliard community.

Sincerely,

Andrew Rumpke
Vice President



www.rumpkerecycling.com/hilliard

Rumpke Contact Information

Phone

Toll Free 1-888-786-7531

Online

www.rumpkerecycling.com/hilliard

E-mail

centralohio.market@rumpke.com

Address

819 Island Road, Circleville, OH 43113

Please detach and return bottom portion upon receipt of this letter.

Please Verify Your Information

Please complete this form and mail it to Rumpke to ensure your residence is accurately recorded as a collection stop. You can also e-mail your information to centralohio.market@rumpke.com or call **1-888-786-7531**. Information will not be sold or shared with others.

Billing Information: Owner Renter

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: () _____ E-mail: (optional) _____

Service Information:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Phone: () _____ E-mail: (optional) _____

Waste Wheeler Rental (\$3 per month, billed annually at \$36 per year) **Senior Discount** (see inside for details)

Hilliard Residents

Preparing for Pick-up

Rumpke will maintain the same collection schedule as your previous hauler. Collection throughout the City will occur on Tuesday, Wednesday or Thursday. We encourage you to place your materials at the curb or your designated location for collection the evening before your scheduled pick-up day. **All trash, recycling and yard waste must be placed out for collection before 7 a.m. on your collection day.**

If you are physically disabled or impaired, please contact Rumpke to arrange special pick-up procedures. Certification from the City may be required before making special arrangements.

Rumpke will leave a tag with an explanation if your materials have not been properly prepared. The first instance serves as a friendly reminder, and subsequent instances may result in non-collection.

Trash & Yard Waste Containers

Each resident is responsible for providing containers for trash and yard waste. All trash must be secured in bags or cans. Cardboard containers may be used for bulky or loose materials. As a safety precaution, each container must weigh less than 50 pounds, and wet cardboard containers may not be collected. Residents may rent a 96-gallon waste wheeler from Rumpke for \$3 per month, billed annually for \$36 per year.



Make taking out the trash one simple trip to the curb.

96-gal. waste wheeler.
Rent one today for \$36.00 per year

Yard Waste Collection Guides

Yard waste includes organic waste generated during regular household gardening and landscaping activities (grass clippings, leaves, twigs, branches, and shrubbery)



Loose Material: Place it in biodegradable (paper) bags or rigid containers. Contact Rumpke or the Hilliard Service Department for stickers to designate containers for "Yard Waste." Bags are generally available for purchase at home improvement or grocery retail stores. **Please do not line the paper bags with plastic bags.**

Branches: Cut branches to less than 4 feet in length. Tie branches into bundles with string or twine. Each bundle should not be wider than 2 feet.

Weight Restrictions: Each container, bag or bundle must weigh less than 50 pounds. Containers meeting this requirement will likely have a 30-35 gallon capacity.

Unacceptable Items: Examples include rocks, dirt, plastic bags and food waste. Please call Rumpke if you are uncertain about a type of material.

Please
Place
Stamp
Here

**Please detach and
return this portion
to Rumpke**

Rumpke Waste & Recycling
Customer Service
819 Island Rd.
Circleville, OH 43113

Please complete the reverse side.

Hilliard Recycles - Go Green Today!

www.rumpkerecycling.com/hilliard

Going **green** is easy in Hilliard. Rumpke will provide each residence with an 18-gallon recycling bin. Contact the City of Hilliard about obtaining an additional recycling bin. If you have more recycling than will fit in your bins, contact Rumpke or the Hilliard Service Department to obtain "Recycling" stickers to attach to your additional containers.

What is acceptable for recycling?

- **Paper Products:** newspaper including inserts, junk mail, magazines, cardboard boxes (flattened to 3' x 3'), computer paper, brown paper bags, phone books, catalogs, folders and paperboard (i.e. cereal, food and beverage boxes).
- **All Plastic Bottles:** milk jugs and soda, water, sport drink, laundry detergent, shampoo and contact solution bottles. Please empty bottles and remove caps.
- **Glass Bottles and Jars:** from food or drinks.
- **Aluminum Cans:** beverage and food cans.
- **Steel Cans:** food, soup and aerosol cans (tips removed).

What is NOT acceptable for recycling?

Plastic bags, tissues/napkins, food trays, butter tubs, buckets, window or drinking glass, pots, pans, plates, cups, utensils, light bulbs, clothing, wood and toys.

Why Recycle?

- **Save Energy:** If every Hilliard household recycled just one aluminum can each day for a year, that would save the energy equivalent of more than 150,000 gallons of gas.
- **Conserve Natural Resources:** Recycling one ton of paper saves about 17 trees.
- **Preserve Landfill Space:** Did you know that more than half of the trash entering Ohio landfills could have been recycled?
- **Create Jobs:** Rumpke employs nearly 300 people in Central Ohio and more than 2,000 companywide thanks to the efforts of families like yours. The Ohio Department of Natural Resources estimates that almost 100,000 jobs in Ohio are dependent on the recycling industry.



Bulky Items Pick-up

Rumpke will collect bulky household items, such as appliances, carpet, furniture, child play equipment and mattresses, from the curb on your regular trash service day. Please contact Rumpke 24-hours in advance to schedule a bulk item pick-up

- **Appliances with Chlorofluorocarbon (CFC):** For appliances such as refrigerators or personal air conditioner units, the CFC must be removed by a licensed technician prior to disposal. If you have a licensed technician remove the CFC, please attach the certification of removal to the appliance and place it at the curb for collection on your trash day. If you do not wish to take care of the CFC removal on your own, please call Rumpke 24-hours in advance to schedule the removal. There will be a \$50 charge for the CFC removal by Rumpke during the first year. Please contact Rumpke if you have questions about CFC removal.
- **Home Remodeling Projects:** Rumpke will collect trash resulting from minor home remodeling projects. Please prepare the debris like any other trash, not to exceed 50 pounds per container. Please follow the bulk item guides for large material. For your larger projects, please contact Rumpke for information about large container sizes and pricing options.

Billing & Payment

The City of Hilliard requires Rumpke to send an annual bill to every residential address. The billing rates for residents for the first year are as follows:

Regular Rate	Senior Rate (see below for details)
\$7.20 per month billed annually	\$6.50 per month billed annually
\$86.40 per year	\$78.00 per year

Rumpke offers a variety of payment options, including online, check, cash and credit card (convenience fee will apply). The annual charge must be paid by the current occupant or property owner. It is non-refundable and only pro-rated for new construction builds. The property owner is ultimately responsible for payment. Contact Rumpke if you would like the bill mailed to a different address.

- **Senior Citizen Discount:** Residents age 65+ who are the head of household are entitled to a 10 percent discount. To receive the discount, you must complete the attached application form, which is also available at the City of Hilliard Administrative Office or online at www.cityofhilliard.com.

Senior Discount Form

Please see reverse for details.

****Complete the highlighted section on the reverse side and take this form along with your proof of age and address to the Hilliard Municipal Building for verification. Once approved, the City will send this form to Rumpke for proper billing.**



www.rumpkerecycling.com/hilliard



City of Hilliard

www.cityofhilliard.com



City of Hilliard
Department of Public Service
3800 Municipal Way
Hilliard, OH 43026
www.cityofhilliard.com
614.876.7361

Application for Solid Waste Discount

2010 - 2011

Collection Charge: \$78.00 billed annually (\$6.50 per month)

To qualify for the senior citizen discounted rate, you must be the head of household and 65 years of age prior to June 30, 2010 (DOB 6/30/1945 or before). Upon approval of your application, your bill will be discounted by 10% per month, totaling the Collection Charge above.

You only need to re-apply if you have moved or if there is a change in the head of household.

Complete the highlighted section below and take this form along with your proof of age and address to the Hilliard Municipal Building for verification. Once approved, the City will send this form to Rumpke for proper billing.

Please Complete the Following:

Applicant's Name: _____

Address: _____ Hilliard, OH 43026

Telephone Number: _____ **Owner** or **Tenant** (circle one)

Please provide BOTH of the following:

(You may provide a copy of this information or bring it to the Municipal Building for verification.)

Proof of age (drivers license **or** birth certificate - birthdate on or before June 30, 1945)

Proof of address (a utility bill **or** if same as your drivers license that is sufficient)

Signature of Applicant

Date

TO BE COMPLETED BY THE CITY OF HILLIARD

Verification by authorized City employee: _____

Clyde R. Seidle, Public Service Director

Date

Pursuant to Section 975.06 of the City's Codified Ordinances, the owner or tenant listed herein qualifies for the discount as set forth in Section 1 of the Ordinance.